



HIPERFORM  TM

HIPERFORM TM

INTELLIGENT SOLUTIONS FOR OPTIMIZED PERFORMANCE

DELIVER 100% EVERY TIME



Imagine minimizing downtime and keeping your equipment in top shape 24/7. With Hiab HiPerform™ you can keep your promise to deliver on time, every time. A combination of connectivity, real-time monitoring and diagnostics, as well as tailored service agreements allow us to maximize your uptime and respond to malfunctions if they occur. We watch your back and you just keep going.

HiPerform™ – intelligent solutions for optimized performance

HiPerform™ is Hiab's service offering to secure maximum uptime over the entire lifecycle of your equipment. HiPerform includes:

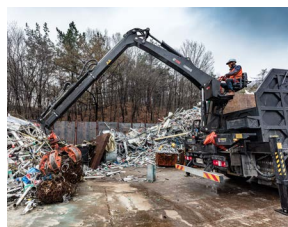
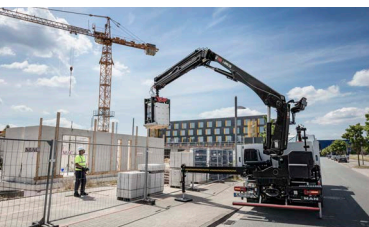
- **Hiab ProCare™** – tailored service agreements that make the ownership of your equipment a hassle-free experience
- **Hiab HiConnect™** – a Connected Solution that keeps you one step ahead with next-generation intelligence
- **Hiab Uptime™** – remote Monitoring and Diagnostics

Don't call us, we'll call you

With Hiab ProCare™ we turn preventive maintenance into proactive optimization. Hiab ProCare™ is a flexible, multilevel service contract to secure safe operation and maximum uptime. With scheduled and proactive maintenance, your equipment retains the high quality you invested in from the start. Each piece of equipment covered by Hiab Uptime* can now be monitored in real-time by our expert engineers at the Hiab Remote Monitoring Center.

If we identify any technical, safety or operational issues, we will contact you proactively to resolve the problem. We will also provide you with a monthly report on your equipment status, performance and safety, complete with our recommendations.

Hiab ProCare™ is available in three service levels: Total R&M, Essential, and Extended Warranty.



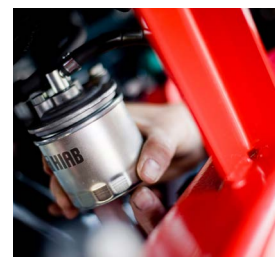
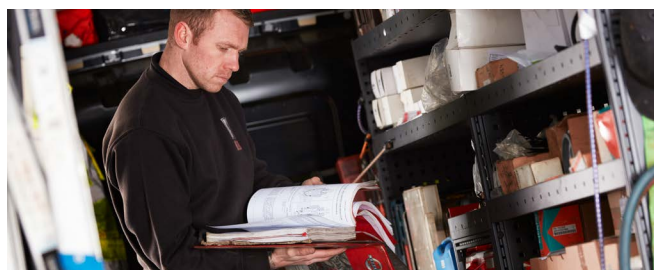
* Check the availability of Hiab Uptime with your local Hiab sales company.

HIAB PROCARE™ TOTAL R&M - JUST KEEP GOING

Hiab ProCare™ is available in three service levels: Total R&M, Essential, and Extended Warranty.

A Hiab ProCare™ Total R&M contract means one fixed cost that covers everything you need to avoid breakdowns and offers peace of mind and financial confidence. With ProCare™ Total R&M you will get:

- Planned maintenance, inspection and certification
- Wear items and repairs
- Priority service in the Hiab service network
- Hiab HiConnect™ Premium



HIAB UPTIME™ - EQUIPMENT CHECK IN REAL-TIME

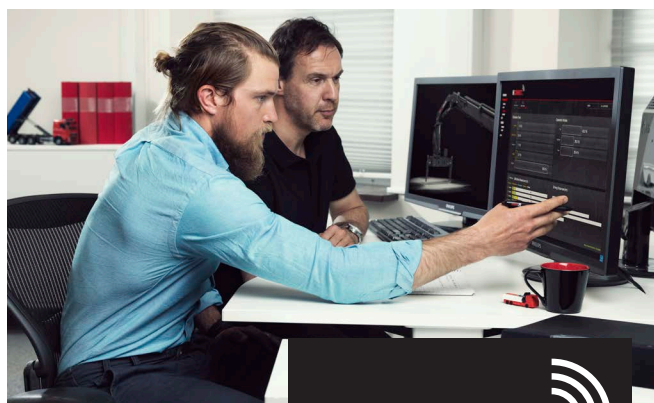
Hiab Uptime™ lifts your operation to new heights with real-time remote monitoring and diagnostics. Having your equipment connected to the Hiab Remote Monitoring Center means we can follow and analyse data from critical alerts from your equipment. When an alert is detected, Hiab immediately informs the designated point of contact in your organisation, giving you the fastest time-to-fix available in the market.

If possible, the issue is resolved remotely. Should a service intervention be needed, Hiab contacts your organisation to provide recommendations or plan next steps.

Every month Hiab delivers a report with a summary of all the monitoring and remote support activities taken, as well as our recommendations based on your equipment status, performance and safety.

HIAB HICONNECT™ - ONE STEP AHEAD

Hiab HiConnect™ is a Connected Solution that keeps you one step ahead with next-generation intelligence. By giving you access to real-time insights about the condition of your equipment, it helps you to further increase efficiency, productivity and operator safety. Monitor status, plan service, and improve operation from whole fleets down to single units. Hiab HiConnect is available in two levels: HiConnect Insights and HiConnect Premium.



REMOTE SERVICES FOR MAXIMUM UPTIME

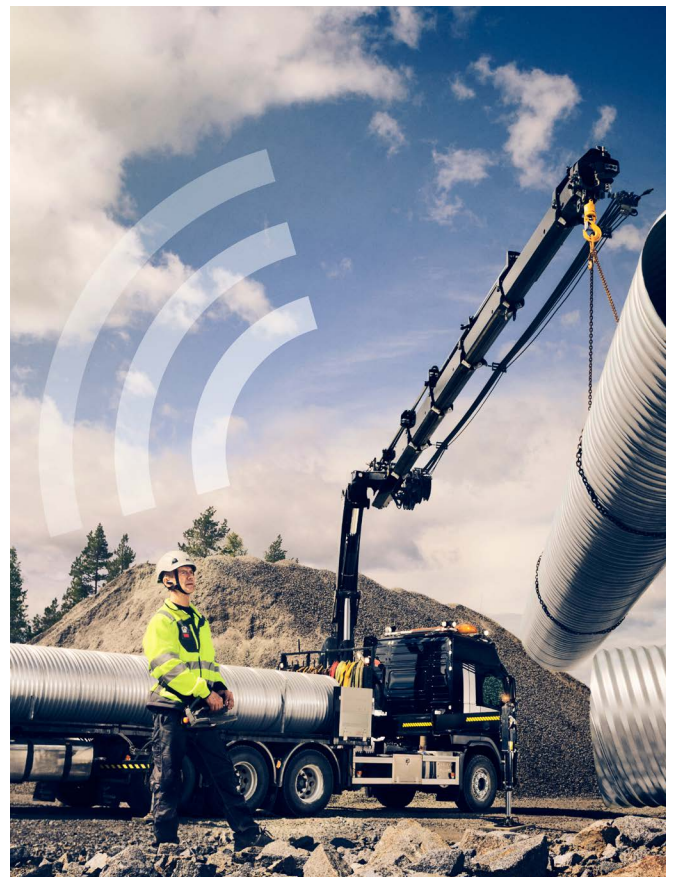


Group by: Alerts Sort by: Z-A Auto refresh Only show equipment with alerts

Type	Serial no.	Country	Customer	Gateway version	Alerts	Status
PLC Error 2	BL230HP00037	Netherlands		2.2.1	E 024	Online
	BL230HP00038	Netherlands		2.2.1	E 024	Offline
	BL230HP00074	Netherlands		1.5.0	E 024	Online

No alerts

Type	Serial no.	Country	Customer	Gateway version	Alerts	Status
	BL232HP000915	Netherlands		2.2.1	No alerts	Online
	BL262HP00394	Netherlands		2.2.1	No alerts	Online
	BL262HP00523	Netherlands		2.2.1	No alerts	Online
	U2126112763703	Netherlands		2.3.0-OTA	No alerts	Online



ENJOY TOTAL PEACE OF MIND



PROCARE™



The Hiab ProCare™ multilevel offering

Available on several levels, Hiab ProCare™ keeps you moving forward to deliver as promised. We will work with you to schedule in inspections, preventive maintenance and more, allowing you to focus on your core business.

Simply choose the level of service agreement that is right for your business (see table below).

Whichever level you choose, rest assured your equipment is cared for with the expertise only Hiab can offer. Need total peace of mind? Choose Total R&M. One fixed cost covers what you need to avoid costly breakdowns and unexpected downtime. All you need to do is fuel and operate.

		PROCARE			NON-CONTRACT
		TOTAL R&M	ESSENTIAL	EXTENDED WARRANTY	
SERVICE SCOPE	Service support				■
	Extended warranty coverage	■	Option	■	
	Planned maintenance, inspection and certification	■	■		
	Wear items and repairs	■			
	Priority service in Hiab service network	■	■	■	
DIGITAL SERVICES	Remote monitoring and diagnostic services*	■	Option	Option	
	HiConnect™ Premium	Option	Option	Option	Option

* Check the availability of Remote monitoring and diagnostic services from your local Hiab provider.



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BUILT TO PERFORM

Hiab is a leading provider of smart and sustainable load handling solutions. We are committed to delivering the best customer experience every day with the most engaged people and partners. Hiab's premium equipment includes HIAB, EFFER and ARGOS loader cranes, MOFFETT and PRINCETON truck mounted forklifts, LOGLIFT forestry cranes, JONSERED recycling cranes, MULTILIFT skiploaders and hooklifts, GALFAB roll-off cable hoists, and tail lifts under the ZEPRO, DEL and WALTCO brands. As the industry pioneer, Hiab continues to make load handling smarter, safer and more sustainable to build a better tomorrow. Hiab is part of Cargotec Corporation.

www.hiab.com

